

A statement from Terry Olfert, Owner of RPR:

COVID-19 has become a global pandemic and is impacting our families, communities and businesses.

We are taking the risk of COVID-19 very seriously and are taking precautions to help diminish the spread of the virus. We intend to do everything possible to ensure that your family and ours stays healthy and safe.

Effective until further notice, we have decided to close our office to the public. We will continue to answer phones, booking appointments and accept payment for services either via phone, mail or email. During this time if you have payment or documentation that can not be processed electronically, we ask you to drop it in the mail slot to the right-hand side of the front door in a clearly marked envelope or send it through the postal service.

We have shared policies and procedures with our employees including sanitizing common surfaces and door handles in all high-touch, high-traffic areas. For in home services we will be asking if residents of the home are ill or feeling any symptoms of COVID-19 so our technicians can take increased measures if necessary

In addition, we are limiting exposure by changing our estimating from home visits to video chats or voice calls with our estimators.

As always, we are happy to serve you and feel confident that we are doing everything in our power to provide a healthy environment for our customers and staff.

Endeavor